

# DALE DANIELS

Cloud Integration Engineer

Azure Logic Apps | Power Automate | Automation

daledaniels@live.com | 07480650657 | <https://www.linkedin.com/in/dale-daniels/> | daledaniels.co.uk |  
West Midlands, UK

## PROFESSIONAL SUMMARY

Cloud Integration Engineer with 8+ years of experience delivering workflow automation, system integration and cloud-based solutions, backed by a strong foundation in software testing and quality assurance. Specialising in Microsoft Azure Logic Apps and Power Automate, delivering scalable integration solutions that improve reliability, efficiency and business outcomes. Experienced in workflow design, troubleshooting and optimisation, with additional exposure to C#/.NET development and modern software delivery practices. Passionate about automation and continuous improvement, with a personal technical portfolio showcasing automation, integration and QA projects.

## PROFESSIONAL EXPERIENCE

### Liaison Group

**Cloud Integration Engineer** | 01/2022 – 03/2026

- Designed, implemented and supported multiple business-critical cloud integration workflows using Azure Logic Apps and Microsoft Power Automate.
- Optimised a key business workflow through concurrency implementation, improving processing performance by approximately 85%.
- Monitored, troubleshooted and resolved workflow issues across production environments to maintain service reliability.
- Delivered enhancements and automation solutions that reduced manual effort and improved operational efficiency.
- Developed and implemented a user-facing password reset application using C#/.NET, improving the efficiency of account management processes.
- Collaborated with product owners, developers and stakeholders within agile delivery teams.

**Quality Assurance Administrator** | 01/2018 – 01/2022

- Conducted UAT and system testing to validate software functionality against business requirements.
- Designed and executed test plans, test cases and test scenarios across multiple product releases.
- Logged and managed defects through Azure DevOps, collaborating with developers and stakeholders to ensure resolution.

### Dolphin Computer Access

**Test Analyst** | 10/2014 – 01/2018

- Conducted comprehensive testing of accessibility software applications, ensuring quality and performance standards.
- Documented test results and reported issues to development teams for resolution.

**Technical Support** | 02/2013 – 10/2014

- Delivered technical support within agreed service levels, resolving customer issues across accessibility software products.
- Troubleshooted customer issues with the range of accessibility-based software suites in a professional manner, enhancing user experience.

## **EDUCATION**

**Level 2, 3 & 4 IT Apprenticeships (Distinction) | The Development Manager**

## **TECHNICAL PROJECTS**

**Technical portfolio | [daledaniels.co.uk](http://daledaniels.co.uk)**

- Personal portfolio featuring automation, integration and development projects, demonstrating practical technical experience and continuous professional development.

## **CERTIFICATIONS**

**CompTIA A+ Essentials**

**Digital Accessibility: Enabling participation in the information society**

## **TECHNICAL SKILLS**

- Azure LogicApps • Microsoft Power Automate • Azure DevOps • C# • .NET • Git • HTML/CSS • REST APIs
- Agile/Scrum • UAT and Test Management • Workflow Automation • Technical Troubleshooting • SQL
- System Integration